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NOTICE TO ALL RESIDENTS

Ref: N192

6 June 2017

Dear Resident/Owner

Re: UPDATE FROM TRUSTEES

We have been requested by the Board of Trustees of Dune Ridge Estate Home Owners Association to bring the following items to your attention:

1. Dune Ridge Facebook

All residents are encouraged to join the Dune Ridge Facebook page, called *Dune Ridge Residents*. It's a closed group, so please send a request for acceptance. This is a forum for residents to discuss community issues and topics which relate to our Estate. We encourage you to use Facebook in a meaningful and positive manner. Please note that this is not a forum for complaints. If there is an issue which needs to be resolved, please channel it through the correct forum. See below.

2. Procedure for Complaints

Residents are reminded that should you have a complaint or an issue that needs resolving or attention from the HOA, please put it in writing and send a formal letter of complaint to info@capeclass.co.za.

Security does have an Occurrence Book (OB) where complaints can be lodged by a resident. Incidents lodged here will be addressed by security and Barry Oberholster, the Estate Manager.

3. New Rules for Estate Agents

Estate Agents are advised that there will be no open day show houses, where potential buyers can access the Estate without an escort. Estate agents are encouraged to work in pairs and will be required to escort potential buyers from the guardhouse to the sales house.

4. Estate Rules

Attached is a copy of the Estate Rules. We would like to highlight the section on parties and noise on the estate (Clause 18 + 19). The acceptable time for all music and noise to end is at midnight. Should a resident contravene this, security can be notified and they will enforce the closure of the party. We ask that this be handled in a neighbourly fashion with respect to all residents.

Please contact the HOA if you have any queries to the above items.

Yours sincerely

Yvonne Green

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Service Provider: Dune Ridge Estate Home Owners Association

Cc Estate Manager

Trustees