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**NOTICE TO ALL RESIDENTS**

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Ref: N193

8 August 2017

Dear Resident/Owner

**Re: FEEDBACK ON INCIDENT AT DUNE RIDGE ESTATE – SATURDAY 5 AUGUST 2017 AT ERF 755**

We have been requested by the Board of Trustees of Dune Ridge Estate Home Owners Association to provide an update on the recent *alleged* security breach on the Estate:

The surveillance tapes of the perimeter fencing have been investigated and do not show any breach to the electrified boundary wall nor the electric fencing. Further to this, footage of the front guard house has been investigated and at no time did the trespasser appear on video.

She did not enter via foot and did not engage with the security guards on duty that night. Access into the estate could only have been via a vehicle that either had an access tag OR via a vehicle that was allowed access after express permission was given to the guard on duty, after making the necessary call to a resident.

The current level of security incorporates vehicle registration identity but does not expand to the visual identity of passengers in the vehicle. Visual driver identification is part of the forthcoming guardhouse upgrades and investigation is under way to review viability of visual passenger identification. As you can imagine, this is not without challenge, for example tinted windows and glare from the sun as well as camera angle, to name a few.

It is unfortunate that this incident occurred and that the trespasser managed to find her way into the unlocked house via the front door. The trespasser has been taken into custody and law

enforcement are continuing with their investigation, including the standard forensic investigations.

We urge you to be vigilant and mindful even if we are living in a gated community. Please ensure all doors are locked in the evenings and especially if you have left your home. If you have an alarm system it is highly advisable to arm your alarm too.

We are very grateful that none of the Milsom family were harmed.

As a friendly reminder, please be aware that the Dune Ridge Facebook page is a wonderful tool to share information, it is not the official channel of correspondence from the HOA. Please direct all communication via our appointed managing agents, Cape Classic.

We thank you for your assistance and understanding in this matter.

Please contact the HOA if you have any queries to the above items.

Yours sincerely

A handwritten signature in cursive script that reads "Yvonne Green".

Yvonne Green  
Service Provider: Dune Ridge Estate Home Owners Association  
Cc Estate Manager  
Trustees