

DUNE RIDGE ESTATE WATER PRESSURE FEEDBACK FROM RESIDENTS							
NO.	OWNERS	ERF NO.	ADDRESS	EMAIL ADDRESS	FEEDBACK	DATE OF EMAIL RECEIVED	RESPONSE
1	Rusigen & Vashistha Pillay	696	21 Silversand Close, Dune Ridge Estate, Big Bay, 7441	pillayr@essilor.co.za vashpillay108@gmail.com	Good day We have very low water pressure at 21 Silversand Close. Kind regards Rus	26 July 2018	16/08/2018 Good day. There has not been any improvement.
2	Greig Rebekka Family Trust Greig and Rebekka Rietoff	713	1 Barchan Circle, Dune Ridge Estate, Big Bay 7441	greig@rietoff.com	Hi Yvonne I hope you are well? I am just confirming that we have very little pressure Kind regards Greig	26 July 2018	
3	Jacoba Andriesa Brand	721	19 Barchan Circle, Dune Ridge Estate, Big Bay 7441	faceliftcon@telkomsa.net	Good evening. The water pressure at my house, erf 721 is extremely low. Any time of the day. Regards Adri Brand	26 July 2018	
4	Kevin & Belinda Muir	731	26 Barchan Circle, Dune Ridge Estate, Big Bay 7441	kevin@packhub.co.za	To Whom it May Concern. As per your request, please note that we are still struggling with very low water pressure. Our ERF no. 731 (26 Barchan Circle) It is consistently low and if we end up with a washing machine / dishwasher running, don't try and shower. In your mail you made mention of a booster pump. Do you know if these help and who can I contact regarding these pumps. Regard sKevin	26 July 2018	
5	Dion & Nikki Duvenage	734	32 Barchan Circle, Dune Ridge Estate, Big Bay, 7441	diond@sendreceive.co.za	Hi, Our water pressure is so low that our attachment to our fridge water dispenser cannot operate due to the fact that the pressure is so low. I am not sure if it is the fact that we sit at the end of the estate, but our 3 upstairs showers are a misery to use, as we find ourselves running around in the shower just to try & get wet..! We reside at no 32 Barchan Circle. Thanks you	02 August 2018	
6	Grant & Samantha Pienaar	735	34 Barchan Circle, Dune Ridge Estate, Big Bay 7441; PO Box 11266, Bloubergrandt, 7441	spienaar@truworths.co.za grantpienaar1969@gmail.com	Thank you for your letter – we live in Dune Ridge Estate, 34 Barchan Circle , Big Bay We don't have problems with our pressure, but this Saturday morning we had no water for a few hours not sure if there was a fault or it was switched off to check. Many thanks Sam Pienaar	30 July 2018	

7	Marc Charles & Lizelle Gore	741	7 Hill Top Close/46 Barchan Circle, Dune Ridge Estate, Big Bay, 7441	Marc@marxgore.co.za	your email below I can confirm that we have, for a number of months now, had insufficient water pressure (except for about an hour a day early in the morning) to deliver water into our home. The water pressure is so low that the water cannot climb the eight or so meters from ground level into the top story of our home where our water enters the house. As a result of this we were in the situation where we had water for about an hour a day and could not run the geysers for fear of them burning out. We lodged numerous complaints with the city and they send out multiple teams who all confirmed that the pressure was indeed to low (below .5bar) but that they were not authorised to increase the pressure. We lodged further complaints to Pierre Maritz, Nora Grouse, Eduaan Albertyn to name but a few. The response back was basically that they would not increase the pressure. I have subsequently installed a 1000 ltr tank at ground level which trickle feeds from the low pressure municipal feed. We then pump this with a pressure pump into the house. This was obviously a costly and unnecessary exercise. It is very disappointing that the city has so little interest in its residence and I am busy considering my legal rights. Trust this will be of assistance. Kind regards, Marc Gore	27 July 2018	21/08/2018 Sorry for the late reply. I cannot say that I have noted any significant increase in water pressure. I am though in the process of having a water pressure meter installed on my property after which I will be in a better position to provide you with more meaningful feedback
8	Thegan & Melanie Govender	756	4 Dune Crest Close, Dune Ridge	melanie1govender@gmail.com	Hi We have low water pressure which is adversely affecting our Geberit toilet system. Kind regards Melanie Govender 4 Dune Crest Close Dune Ridge Estate	26 July 2018	
9	Neil & Tracey Lee Fenwick	764	35 Barchan Circle, Dune Ridge Estate, Big Bay 7441/current address is 4 Dianfern Crescent, Westwood Estate, Sunningdale, 7441	tracey@diag.co.za neil@aim-improvements.co.za	Good morning We live at number 35 Barchan circle We have put in a booster pump to pump water from our tank into the house If we run the normal municipal pressure it barley gets to our bathrooms upstairs Hope this info assists Many thanks Neil Fenwick	27 July 2018	
10	Tony's Investment Property Trust (Tony D'arajo)	765	37 Barchan Circle, Dune Ridge Estate, Big Bay, 7441	connelize@gmail.com	Good morning, Our water this morning is so low that we don't have any water upstairs Please let me know what is happening. 37 Barchan Circle, Dune Ridge Estate. Connelize	28 July 2018	
11	Phindile Mnguni-Mathekgana	768	43 Barchan Circle, Dune Ridge Estate, Big Bay, 7441 (PLOT)	pftmat@icloud.com	Good day We have no hot water to shower everyday before 6am and after 10am. If we have to wash outside these hours we either have to heat up water from our reserves or go to wash elsewhere, real inconvenience. Regards P Mathekgana 43 barchan circle Dune Ridge Estate	30 July 2018	

12	Amicha + Lucas Lonte	769	45 Barchan Circle, Dune Ridge Estate, Big Bay, 7441	amieksl@gmail.com lukas@seabreezegroup.co.za	<p>Good Day, I just want to let you know about the extremely low water pressure that we are experiencing since moving here in April. We have also had no water pressure at times. This comes combined with an abnormally high water bill . With saving water and the low pressure we cannot explain the high water bill. Plumbers have checked for leaks twice. Does other residents possibly experience the same problem?</p> <p>Kind regards, Amicha Lonte 0824515679</p>	01 August 2018	<p>20/08/2018 Re: 45 Barchan circle Our water pressure was slightly better , but not great. Kind regards, Amicha Lonte 21/08/2018 Good morning We (again)have no pressure this morning 21/08/2018 We do not have water even in our downstairs bathroom.</p>
13	Mark Linders	770	47 Barchan Circle, Dune Ridge Estate, Big Bay, 7441	linders@mweb.co.za	<p>Good Day, Water pressure still low on my property. I have installed a booster pump & tank to remedy this. Brgds, Mark Linders ERF 770 47 Barchan Circle</p>	26 July 2018	
14	Wayne & Lynda Gouldie	773	53 Barchan Circle, Dune Ridge Estate, Big Bay 7441; PO Box 50117, Westbeach, 7449	wayne@nationaledging.co.za	<p>Hi Yvonne Wayne Gouldie 53 Barchan Circle Vincent has all our details including video footage of the lack of water pressure that we have endured over the last 5 months. Lately we have had no water in the upstairs bathrooms with very little water downstairs. Regards Wayne Gouldie</p>	26 July 2018	